

CONTACT LENS POLICY

Which office are you visiting?

Advancements in contact lens technology offer the potential of successful contact lens wear to most of our patients. A contact lens is a medical device in contact with the tissues of the eye; therefore, it must fit appropriately to maintain the health of your eyes.

A contact lens prescription can only be determined by the careful observation of the lens on the eye and the eye's response to the lens on follow up visits. Since follow up care is essential, it is your responsibility to keep all appointments and follow all lens care instructions.

CONTACT LENS EVALUATION:

The goal of the contact lens evaluation is to find the most appropriate contact lens for each patient's optimal vision and comfort. An enormous variety of types, material, sizes and colors are offered. We are committed to taking the time and effort to fit your contact lens properly. Although many patients will need only one fitting session, sometimes this process requires several appointments. Everyone electing to wear contacts must go through the evaluation process. We will not finalize the prescription until both the patient and doctor are satisfied with vision and comfort. For frequent replacement brands (vs. yearly or specialty), will provide one set of trial contacts. Dispensing of trial contact lenses may only be at the time of the original examination and scheduled follow up visits when a change is required. A contact lens trial will not be dispensed at other times. Any patient who is changing lens brands must have a new evaluation and there may be additional charge. Please order your supply of contacts at least one week prior to running out of your supply; custom and specialty lenses typically require several weeks' notice. After the prescription is finalized and product is ordered/purchased, patients requesting to change brands or powers and have unopened boxes of contacts, Macha Eye Care will accept the return of the products less 10% restocking fee. Opened boxes and/or expired products are not returnable.

CONTACT LENS TRAINING SESSION:

New contact lens wearers will be provided with personalized instruction concerning the safe care and usage of contact lenses. If additional time is required, it will be necessary to schedule a second 30minute training session at a different time. Upon completion of successful insertion and removal, the patient may begin wearing the contact lenses and will schedule the first follow up appointment usually within two weeks.

FOLLOW UP APPOINTMENTS

Follow up appointments are necessary to assure:

1. The contact lenses are fitting and moving properly
2. The prescription is providing the best possible vision
3. The eyes are remaining healthy
4. There are no problems with insertion and removal
5. The patient understands and complies with the recommended wearing schedule
6. Prescriptions will NOT be written for patients who do not keep follow up appointments

***THERE IS NO CHARGE FOR FOLLOW UP VISITS DURING THE FIRST 60 DAYS**

***ALL VISITS 60 DAYS AFTER INITIAL FITTING WILL BE CHARGED AN EVALUATION AND REFRACTION FEE**

***REGARDLESS OF INSURANCE ELIGIBILITY, IF IT'S BEEN MORE THAN 6 MONTHS SINCE INITIAL EXAM, YOU WILL BE REQUIRED TO HAVE ANOTHER FULL EYE EXAM**

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ANNUAL CONTACT LENS EXAM

By law, a contact lens prescription is valid for only one year. All patients are required to come in for an annual contact lens exam. This is necessary to assure that the patient's eyes are healthy, the contact lenses are still fitting well and providing good vision. Contact lens prescriptions cannot be renewed without an annual exam. Contact lens exams have a separate charge that is NOT included in your routine eye exam. Based on complexity of obtaining the appropriate lenses for your eyes, the doctor will determine appropriate level of contact lens exam and associated fees. Payment is due on the day of the exam.

Level 1 Contact Lens Exam-Basic: \$60

Level 2 Contact Lens Exam- Intermediate: \$80

Level 3 Contact Lens Exam-Advanced: \$120

Level 4 Contact Lens Exam-Complex: \$150

Level 5 Contact Lens Exam-Medical: \$250

****Additional fee of \$25 for first time wearers**

REFUNDS:

There will be no refunds on custom lenses, opened boxes of contacts or color lenses. There is also NO refund on the contact lens exam or evaluation fee.

CONTACT LENS PRESCRIPTIONS:

All contact lens prescriptions must be finalized within 60 days of the exam/evaluation, regardless of purchase. As such, please notify your doctor prior to 60 days if you are happy or unhappy with your contact lenses or you will be assessed a new contact lens exam fee.

The best way to access your contact lens Rx is through our patient portal. This portal provides you access to not only your contact lens Rx, but your eyeglass Rx and other information about your eyes

By signing below, you agree to accept your contact lens Rx electronically via our portal, provide us your current email, have read the above policy, and agree to Macha Eye Care Contact Lens Policy.

I Agree

Name

Date